

SUPPORT AT HOME

FEE SCHEDULE

1ST NOVEMBER 2026

Belong at Home

GROUP 1

UP TO 15KM TRAVEL RETURN FROM YOUR LOCAL OFFICE

Everyday Living	Service Length	Weekday 7am -6:30pm	Saturday	Sunday	Public Holiday
Domestic Assistance	60 Min	$115.50	Not Available		
Domestic Assistance Half Hour	30 Min	$75.00	Not Available		
Meal Preparation in Home Assistance	60 Min	$115.50	Not Available		
Shopping Unaccompanied - Including up to 15km travel return	60 Min	$131.25	Not Available		
Gardening	60 Min	$136.50	Not Available		

Independence	Service Length	Weekday 7am -6:30pm	Minimum 60 Min Service Saturday	Sunday	Public Holiday
Social Support Individual - No travel	60 Min	$126.00	$189.00	$252.00	$315.00
Social Support Individual - No travel	30 Min	$82.00	Not Available		
Social Support Individual (Accompanied Activity) up to 15km	60 Min	$142.00	$213.00	$284.00	$355.00
Social Support Individual (Accompanied Activity) up to 15km	30 Min	$102.00	Not Available		
Social Support Individual (Accompanied Activity) up to 7.5km	30 Min	$92.00	Not Available		
Unassisted Transport one way up to 7.5km travel (Allow 15 Min)	Per Trip	$50.00	Not Available		
Unassisted Transport one way up to 15km travel (Allow 30 Min)	Per Trip	$79.00	Not Available		
Respite - In Home	60 Min	$126.00	$189.00	$252.00	$315.00

Clinical	Service Length	Weekday 7am -6:30pm	Minimum 60 Min Service Saturday	Sunday	Public Holiday
Non Nursing					
Personal Care - (60 minute service)	60 Min	$126.00	$189.00	$252.00	$315.00
Personal Care - (30 minute service)	30 Min	$82.00	Not Available		
Medication Prompt / Reminder	60 Min	$126.00	$189.00	$252.00	$315.00
Medication Prompt / Reminder	30 Min	$82.00	Not Available		
Medication Support (Assisting - Self Administration)	60 Min	$126.00	$189.00	$252.00	$315.00
Medication Support (Assisting - Self Administration)	30 Min	$82.00	Not Available		
Medication Administration (Clinical Oversight / Non Packaged Medication)	60 Min	$142.00	$213.00	$284.00	$355.00
Medication Administration (Clinical Oversight)	30 Min	$92.00	Not Available		

Care Management Fees					
Care Management Fee	Hourly	$147.00	Not Available		

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EFFECTIVE FROM NOVEMBER 1, 2026

GROUP 1

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Clinical	Service Length	Weekday 7am -6:30pm	Saturday	Sunday	Public Holiday
Nursing & Allied Health					
Nursing - Bunbury & Busselton - (Other locations to be quoted)	60 Min	$185.00	Not Available		
Podiatry - Busselton, Bunbury, Donnybrook, Margaret River (Extended consult up to 60 minutes)	Per Visit	$250.00	Not Available		
Podiatry - Busselton, Bunbury, Donnybrook, Margaret River (Consult up to 45 minutes)	Per Visit	$187.50	Not Available		
Podiatry - Busselton, Bunbury, Donnybrook, Margaret River (Short consult up to 30 minutes)	Per Visit	$135.00	Not Available		
Podiatry - Bridgetown (Extended consult up to 60 minutes)	Per Visit	$300.00	Not Available		
Podiatry - Bridgetown (Consult up to 45 minutes)	Per Visit	$235.00	Not Available		
Podiatry - Bridgetown (Short consult up to 30 minutes)	Per Visit	$158.00	Not Available		
Physiotherapy (Extended consult up to 60 minutes)	Per Visit	$242.00	Not Available		
Physiotherapy (Consult up to 45 minutes)	Per Visit	$185.00	Not Available		
Physiotherapy (Short consult up to 30 minutes)	Per Visit	$130.00	Not Available		
Occupational Therapy (Minimum 60 minutes)	60 Min	$250.00	Not Available		

Fee Schedule Terms and Conditions

Belong at Home is a not-for-profit organisation. We regularly review our fees to ensure our services remain sustainable, high quality and responsive to changing workforce, operational, compliance and regulatory requirements. We aim to provide transparent, value-for-money services while continuing to support older people to live independently at home.

1. Effective Date

This fee schedule takes effect on 1 November 2026 and replaces all previous fee schedules.

2. Inclusive Pricing Statement

Unless otherwise stated, all prices include administration, scheduling, service coordination, travel and overhead costs associated with delivering the service.

3. GST Treatment

GST will be applied where required by law. Most aged care services are GST-free; however, some services and products may attract GST.

4. Client Contributions

Clients are responsible for any applicable Support at Home contributions determined by the Australian Government through Services Australia. Belong at Home collects these contributions from clients on behalf of the Australian Government.

5. Pricing Review

We review our pricing twice each year in accordance with your service agreement. Any changes generally take effect on 1 November or 1 May. Prices reflect the cost of delivering services and support the ongoing availability of services to clients. Prices may change in response to increases such as wages, award rates, superannuation, fuel, insurance, regulatory requirements or other operating costs. Clients will receive two weeks' notice of any change.

Fee Schedule Terms and Conditions continued

6. Minimum Service Durations

Minimum service durations are set out in the fee schedule.

7. Variation of Published Fees

In limited circumstances, Belong at Home and a client may agree to a price that differs from the published price because of service complexity, timing, location, clinical requirements or specific client needs. Any variation will be documented and agreed in writing before the relevant services are delivered.

8. Ad Hoc Services with Variable or Unknown Costs

If the cost of a service cannot reasonably be determined in advance—for example, specialised equipment or certain allied health services—Belong at Home will provide a written estimate and obtain the client's agreement before proceeding.

9. Standard Hours, Weekends and Public Holidays

- Standard hours: Weekdays, 7:00 am–6:30 pm. Minimum service durations are set out in the fee schedule.
- **Weekends and public holidays:** A minimum service duration of one hour applies. Charges for weekend and public holiday services are outlined in the Fee Schedule.

10. Cancellation Policy

No cancellation fee applies if at least two business days' notice is provided. If less notice is provided, a cancellation fee may apply in accordance with Belong at Home's service agreement and applicable Support at Home requirements.

11.Care management

Care management services and supports are provided to you by your Care Partner. Care Management applies to all Support at Home clients. Services Australia deducts 10% of your quarterly budget. Belong at Home accesses this funding from Services Australia by providing evidence of care management services delivered to our clients. There are no contributions charged to clients for these services. Our Care Management fees are charged in 15-minute increments, and a minimum of one hour for in-home visits.