



CHSP CLIENTS

FEE SCHEDULE

OCTOBER 2025

COMMONWEALTH HOME SUPPORT PROGRAM



Domestic Assistance / Personal Care

	Unit	Weekday 7am - 6:30pm
Cleaning (minimum 1 hour)	Hourly	\$12.00
Shopping by list unaccompanied (minimum 1 hour)★	Hourly	\$12.00
Personal care (minimum 30 minutes)	Hourly	\$12.00
Medication prompt - verbal reminder (minimum 30 minutes)	Hourly	\$12.00



Social Support

	Unit	Weekday 7am - 6:30pm
Social support individual - Accompanied activities (minimum 30 minutes) i.e. Shopping★ - In home (minimum 30 minutes)	Hourly	\$12.00
Flexible respite - Respite for primary carer (minimum 30 minutes)	Hourly	\$12.00
Social support group (Additional costs may apply - Refer to the activity calendar for prices) <i>Minimum 4 clients required</i>	Hourly	\$4.50
Social support group transport to / from centre (\$3 each way)	Trip	\$6.00

★ Client service related travel, including during the service \$1.20 / per km plus the hourly rate as above.



Social Individual (Transport) Services (Minimum 30 Minutes)

	Unit	Weekday 8am - 5pm
Social support individual - Volunteer provided (where available & excludes wheelchairs) Accompanied activities i.e. Appointments	Hourly	\$12.00

★★ Volunteer provided transport service \$0.60 / per km plus hourly rate.



Transport Services (Pick-up and Drop-Off Service)

	Unit	Weekday 8am - 5pm
Transport (travel up to 20km one way - Client transport charge per km with a minimum \$6 charge per single trip)★★	Per Km (Capped at \$12)	\$1.20 km



Home Maintenance

	Unit	Weekday 7am - 6:30pm
Light gardening (minimum 1 hour service)	Hourly	\$16.00
Minor home maintenance and repairs (when available - minimum 1 hour)	Hourly	\$16.00

Meals on Wheels are available in your region. Clients are charged for the cost of the meal; this varies across our region. The Government funds the coordination of the service and delivery costs. Please refer to the Meal On Wheels price list for costs relevant to your location.

If your scheduled service falls on a public holiday, it will be cancelled unless deemed essential. Your Client Service Coordinator / Care Partner will contact you to discuss your individual circumstances and confirm whether your service will proceed / and / is rescheduled with you.

★★★ Transport more than 20km to a maximum of 50km one way and is dependent on volunteer availability and is quoted / charged on a case-by-case basis. Please contact your local office with your transport request details for a quote.

No volunteer services outside of normal business hours.

Cancellation Policy: Remember to please give us as much notice as possible (a minimum of 2 business days (48 Hours) to avoid charges and to ensure efficient use of our resources and to ensure fair access for other clients.

Effective from October 1, 2025.